

CAPS “The Common Automotive Platform Standard”

Claims Analysis Report
Wk. Ending 10/04/2021



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Claim Definition (CAPS Analysis)

Unique Claims

A claim that is initiated and exchanged for the first time within the CAPS System “The primary count”

Supply Chain Transmissions

The Unique Claim plus any additional transmission on the same exchanged claim, e.g. notification to a parts Vendor

Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK



CAPS “Weekly” exchange synopsis

This new weekly report will show claim volume trends from the beginning of lockdown 2.0 and through LD 3.0 as a percentage of claims measured against the peak, Wk. ending 07-11-20

The analysis will reveal throughout Jan, Feb, Mar and into Apr-21 a return to operational activity, where statistics continue to display the trend in Unique claims exchanged.

In addition with this report we have also included the Month end Unique Claims Exchange analysis for March-21, which tracks against the January-20 peak volumes.

Some of the factors reported to be causing fluctuations are;

- Bodyshops reporting continued reduction in workforce due to flexi-Furlough

- Delay in claims exchanged caused by the double bank holidays covering Easter

- CAPS Measures claims exchanged and not necessarily the frequency of “New Claims” indicating a weekly lag between newly reported Vs exchanged claims?

Regional Measurement analysis using the UK Postcode regional database by identifying each Bodyshop location exchanging data.



Unique & Transmissions

Unique Transmissions



Lockdown Period 2.0

Lockdown Period 3.0



Claims Volume Analysis Week Ending 27/03/21

Measurement against (Wk. End 07/11/20) exchanged peak;

*Unique Claims: 77%

Supply Chain Transmissions: 87%

Claim volumes exchanged from previous week +/-

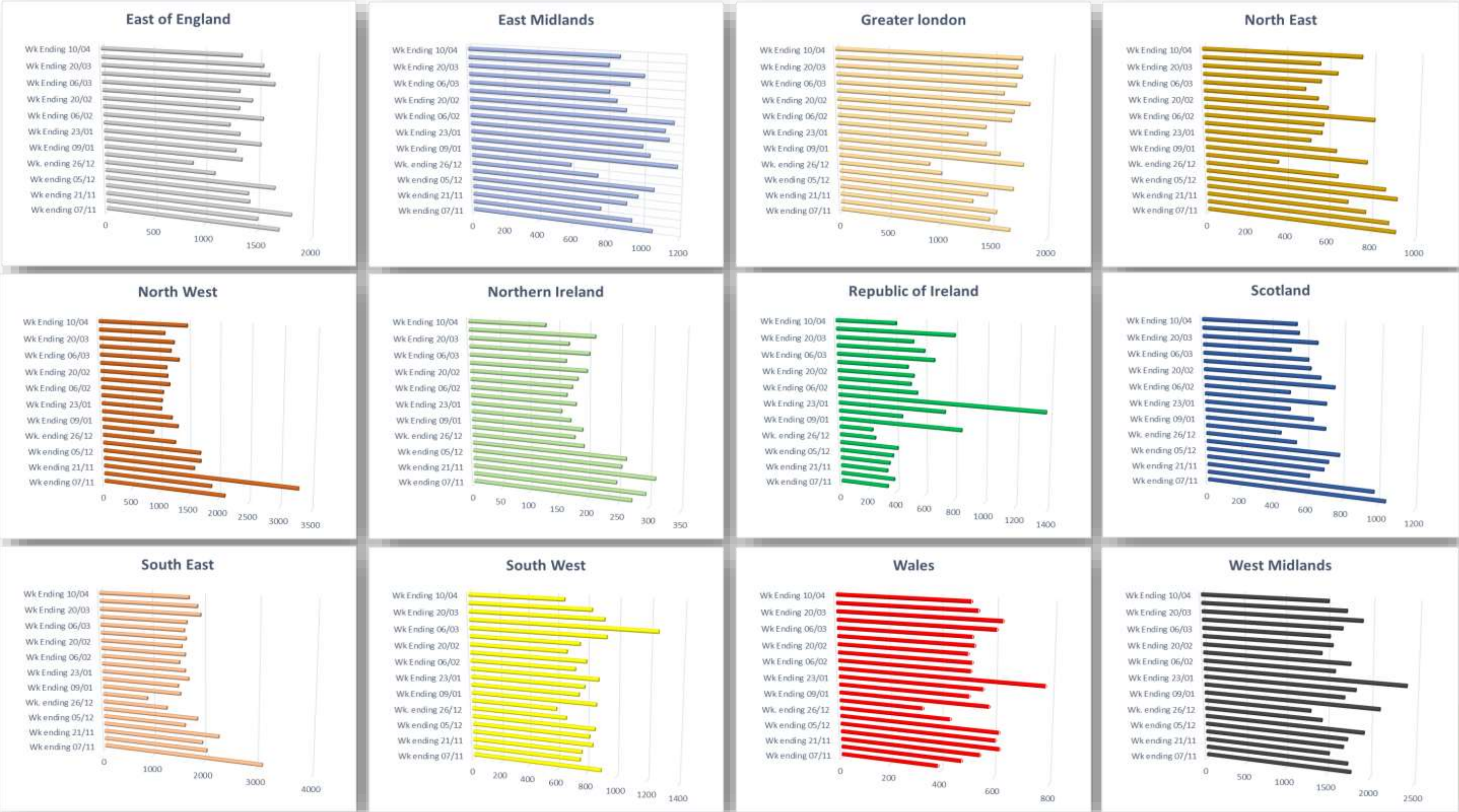
*Unique Claims: -3%

Supply Chain Transmissions: -3%

** A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*



Regional (Unique) Claims Exchange Analysis



Claims Volume Month Ending March 2021

Measurement against (January 2020) exchanged peak;

*Unique Claims: 67%

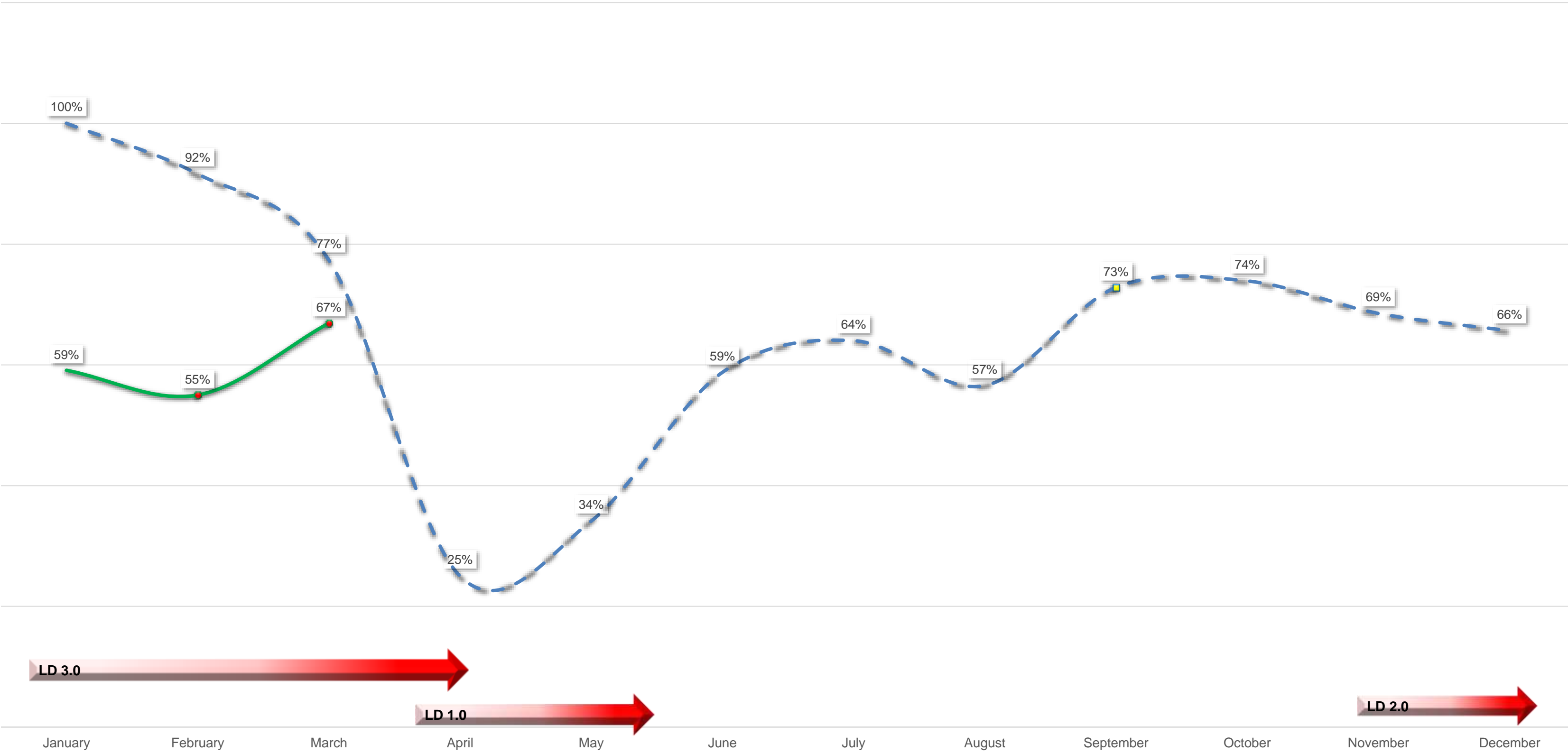
Claim volumes exchanged from previous Month +/-

*Unique Claims: +12%

** A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*



2020 Vs 2021



LD 3.0

LD 1.0

LD 2.0



Thank You

Further contact requirements – kthompson@caps.co.uk



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